



Twin

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A Students Guide to Homestay

Welcome to London, we hope
you have a fantastic stay with
us!

Please make sure you read
this short guide to homestay.

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DO



...remember to talk with your Host Family, get to know them and improve your English at the same time!
 ...remember to swap phone numbers with your Host Family. You can then call and let them know if you are going to be late home, not have dinner or if you need to talk to them

...get your Key from your Host family
 ...**discuss your routine for laundry, using the bathroom, meal times and study times etc. this will help avoid any misunderstanding**
 ...be considerate in the family home, leave the bathroom clean, say please and thank you

DON'T



...use the family house phone, turn central heating on or off, take food from the fridge or use the kitchen without permission
 ...leave doors or windows open if you go out

...have visitors in the house without permission and no overnight guests
 ...**smoke in the house**

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What to do if you have a problem

Make sure you let us know if you have a problem, big or small, our team are here to help you.

On Wednesday afternoon 15:00-17:00 we are available for any general questions.

If you have a bit problem and want to talk to us immediately, please come and see Jennifer, Zeynep or Ngoc in the main office and we are available to help you - Monday to Friday 09:00-17:30.

Ngoc
0208 297 3204

Jennifer
0208 297 3218

Zeynep
0208 297 3239

Accommodation
Surgery

Wednesday
15:00 - 17:00



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